

## What brings you joy in your work in interprofessional continuing education?

[MUSIC]

>>**RUITER:** The most joyful part of my job is actually being a trainer of our own program, so it actually links me right to the front line all the way up to our organization. And I happen to also be the co-chair of the committee that creates the content, so having that link right from the front line all the way back to the content creation is a joy. And going back year after year to see these teams is like watching your children grow. It's always so rewarding when you hear yet another team has achieved these successes and helping them deal with some of the challenges, offering them hope.

>>**MORGAN:** You almost get that "Wow" look that they have when they have the "a ha" moment of understanding. Other people share your frustrations and some of your knowledge, and other people can help you do your job better. That's on the healthcare team.

>>**HECKLINGER:** I really enjoy the fact that we can not only educate the physicians, and the nurses, and the PAs, and genetic counselors, and pharmacists, but the more informed the clinicians are, the more informed the patients are, and the more informed the patients are, the better outcomes they're going to have overall, because they can be an advocate for themselves at that point, and they can ask questions, and it becomes a circular improvement where one forces the other to improve and continue to push forward. And that makes everyone's outcomes better as well.

>>**THOMAS:** I think that the most impressive part of this is that the clinicians, they embrace it the most, because they're doing the work, and they know that training in teams and being in teams and working in teams is how we work best.

>>**CHERAMIE:** I actually like it when the planners do start coming together and we start talking to each other with a really great level of respect. The open communication and saying "Hey, I don't know about this. What's it like in your world? Because this is what it's like in mine." And when you open that up, then it starts coming together, and I think that the education that comes out on the other side looks so much better.

>>**ZIMMERMAN:** It's very much at the forefront of the evolving healthcare enterprise. It's very much involved in the evolving of information technologies, the communications technologies. It really has been enjoyable for me to work across the professions, across subjects, across specialties. There's never a dull day.

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